

F.A.Q. for Customers

What if I purchase the US Flag Service midyear?

Your service will start on the next flag holiday and continue until you receive 5 flag installations.

What subscription options do you offer?

We offer 2 options, a 1-year subscription for \$50 or a 2-year subscription for \$90. We also accept donations.

How will the flag be mounted in my yard?

We will drive a 4ft steel rebar approximately 6 inches into your lawn, approximately 2 feet back from the curb. We then place the flagpole onto the rebar. This creates a firm base that is durable for one day, and that can easily be removed with minimal impact to your lawn.

Can I choose where the flag is placed in my yard?

We will try to place your flag in line with your front door, approximately 2 feet back from the curb. If you would prefer a different specific location please indicate this on your order form. If you have irrigation or an electric pet fence that will be affected at 2 feet back from the curb, please indicate this on your order form so we can be aware of it.

What if there is no flag in my yard on the expected holiday?

Occasionally a yard will get missed. If this should happen, please email us at fhsflag@gmail.com to let us know and we will get a flag out to you ASAP! Should this not happen in a timely fashion, we will extend your subscription to include 5 holidays.

How do I renew the service for another year?

We will send you an email to offer you the option to renew for another year. Simply print the form and mail it in with your check or pay online by credit card at www.thefranklinband.org/us-flag-program/